



Doctors Hospital at Renaissance Health System Deploys Everbridge for Emergency Preparedness and Clinical Communications

January 10, 2017

Health System Implements CareConverge™ Solution to Reduce Response Time During Critical and Clinical Events

BURLINGTON, Mass.--(BUSINESS WIRE)--Jan. 10, 2017-- [Everbridge](#), Inc. (NASDAQ: EVBG), a global software company that provides critical communications and enterprise safety applications to help keep people safe and businesses running, today announced that [Doctors Hospital at Renaissance Health System](#) (DHRHS) has deployed Everbridge's healthcare-specific solution [CareConverge](#). DHRHS intends to use the CareConverge solution to improve emergency preparedness and response, as well as to power secure and HIPAA-compliant care team coordination during clinical codes and incidents. The health system selected CareConverge due to the strength of Everbridge's critical communications platform, as well as the breadth of the solution's focused industry offerings, which include Mass Notification, Incident Communications for code alerts and care events, Desktop Alerting, On-Call Scheduling and HipaaBridge.

This Smart News Release features multimedia. View the full release here: <http://www.businesswire.com/news/home/20170110005066/en/>

"As a physician-owned hospital, our organization recognizes the value of leveraging a single, unified incident communications system that can be leveraged by our emergency management, clinical, operational and care teams to improve incident response times and collaboration," said Sherri Abendroth, Emergency Management Coordinator, Doctors Hospital at Renaissance Health System. "Through Everbridge, with the push of a single button, we can locate the right on-call staff, automate notifications to emergency personnel to ensure staff safety and even reach clinical response teams on their mobile devices to activate them during a STEMI alert."

Based in Edinburg, Texas, DHRHS is a 530+ bed physician-owned health system that offers some of the most comprehensive medical care on the U.S. Southern Border. The health system has over 700 physicians and more than 1,200 nurses dedicated to delivering patient care and quality outcomes.

Prior to implementing the Everbridge solution, DHRHS did not have a comprehensive notification system in place and required a cloud-based platform to power both mass notifications and secure communications between clinicians when the network was down. The organization also desired the ability to reach employees and clinicians securely on mobile devices during clinical and non-clinical codes, to help reduce the number of overhead pages, improve patient throughput, and enhance care quality. To improve critical communications across the organization, Doctors Hospital at Renaissance will be implementing the following Everbridge products, all available as a part of its CareConverge solution:

- [Mass Notification](#) will be utilized to support the health system's emergency and disaster preparedness program. The application delivers emergency notifications to clinical and non-clinical staff across multiple devices and contact paths during codes, external events and facility-based emergencies. Desktop alerting functionality will also distribute emergency alerts directly to the desktops of employees, to help improve response time and help ensure that important messages are being received when every second counts.
- [Incident Communications](#) will be deployed to automate incident response. The solution allows DHRHS to create messaging templates that follow communication and escalation workflows for different types of care events and emergencies. This will be used to power code alerts, such as STEMI, to activate the right response team members, such as ER doctors and cardiologists.
- [On-Call Scheduling](#) will be used and integrated with incident management to help ensure that the organization can easily identify, locate and reach on-call staff in order to reach right clinician, at the right time, to facilitate immediate care and response.
- [HipaaBridge](#) will be used by clinicians and staff members to receive emergency messages and code alerts, facilitate video, text and voice calls, coordinate testing and lab results and bring stakeholders together quickly to diagnose and treat patients.

"For Doctors Hospital at Renaissance Health System, it is critical that the medical center leverages the latest emergency and incident management technology," said Jaime Ellertson, CEO of Everbridge. "The most important part of being prepared for a potential crisis is knowing how you will share information with decision-makers, staff and patients alike – so it can be done quickly and easily when the situation arises. With Everbridge in place, the center will be able to automate this process, connecting all of these parties and keeping them informed in near real-time."

Everbridge serves over 800 hospitals and over 3,000 customers, including many communities and organizations in Texas such as the City of Lewisville and Dallas/Fort Worth International Airport.

About Everbridge

[Everbridge](#), Inc. (NASDAQ: EVBG), is a global software company that provides critical communications and enterprise safety applications that enable customers to automate and accelerate the process of keeping people safe and businesses running during critical events. During public safety threats such as active shooter situations, terrorist attacks or severe weather conditions, as well as critical business events such as IT outages or cyber incidents, over 3,000 global customers rely on the company's SaaS-based platform to quickly and reliably construct and deliver contextual notifications

to millions of people at one time. The company's platform sent over 1.5 billion messages in 2016, and offers the ability to reach more than 200 countries and territories with secure delivery to over 100 different communication devices. The company's critical communications and enterprise safety applications include Mass Notification, Incident Management, IT Alerting, Safety Connection™, Community Engagement™, Secure Messaging and Internet of Things, and are easy-to-use and deploy, secure, highly scalable and reliable. Everbridge serves 8 of the 10 largest U.S. cities, 8 of the 10 largest U.S.-based investment banks, all four of the largest global accounting firms, 24 of the 25 busiest North American airports and 6 of the 10 largest global automakers. Everbridge is based in Boston and Los Angeles with additional offices in San Francisco, Beijing and London. For more information, visit www.everbridge.com, read the company blog, <http://www.everbridge.com/blog>, and follow on [Twitter](#) and [Facebook](#).

Cautionary Language Concerning Forward-Looking Statements

This press release contains "forward-looking statements" within the meaning of the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995, including but not limited to, expectations, beliefs, features, benefits, and use of our product offerings. These forward-looking statements are made as of the date of this press release and were based on current expectations and projections, as well as the beliefs and assumptions of management. Words such as "expect," "anticipate," "should," "believe," "target," "project," "goals," "estimate," "potential," "predict," "may," "will," "could," "intend," variations of these terms or the negative of these terms and similar expressions are intended to identify these forward-looking statements. Forward-looking statements are subject to a number of risks and uncertainties, many of which involve factors or circumstances that are beyond our control. Our actual results could differ materially from those stated or implied in forward-looking statements due to a number of factors, including but not limited to: the ability of our products and services to perform as intended and meet our customers' expectations; developments in the market for targeted and contextually relevant critical communications or the associated regulatory environment; our ability to manage our growth effectively; our ability to operate in compliance with applicable laws; nature of our business exposes us to inherent liability risks; our ability to respond to competitive pressures; potential liability related to privacy and security of personally identifiable information; our ability to protect our intellectual property rights, and the other risks detailed in our risk factors discussed in filings with the U.S. Securities and Exchange Commission ("SEC"), including but not limited to our Quarterly Report on Form 10-Q for the quarter ended September 30, 2016 filed with the SEC on November 14, 2016. The forward-looking statements included in this press release represent our views as of the date of this press release. We undertake no intention or obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise. These forward-looking statements should not be relied upon as representing our views as of any date subsequent to the date of this press release.

View source version on businesswire.com: <http://www.businesswire.com/news/home/20170110005066/en/>

Source: Everbridge, Inc.

Everbridge
Jeff Benanto, 781-373-9879
jeff.benanto@everbridge.com