

Everbridge Receives FedRAMP Authorization from U.S. Federal Government

August 6, 2018

BURLINGTON, Mass.--(BUSINESS WIRE)--Aug. 6, 2018-- Everbridge, Inc. (NASDAQ: EVBG), the global leader in critical event management and enterprise safety software applications to help keep people safe and businesses running, today announced it has achieved a FedRAMP Agency Authorization for its Everbridge Suite solution. FedRAMP (Federal Risk and Authorization Management Program) is a government-wide program that provides a standardized approach to security assessment, authorization and continuous monitoring for cloud products and services.

"Our FedRAMP initiative has been a multi-year, strategic project with the goal of expanding our overall addressable market for our broad Critical Event Management suite," said Jaime Ellertson, chairman and CEO of Everbridge. "Meeting the stringent security and reliability standards for FedRAMP Authorization not only demonstrates our commitment to the Federal market but will also benefit commercial organizations that require the highest levels of security."

Authorized by the FedRAMP Program Management Office (PMO), Everbridge is now officially listed on the FedRAMP Marketplace – the central, online portal of approved cloud service offerings available for federal government use. Everbridge's sponsoring agency, the Federal Housing Finance Agency (FHFA), and Third Party Assessment Organization (3PAO), Coalfire, have determined that Everbridge has met the standards for the 325 controls in the FedRAMP Moderate baseline. FedRAMP Authorization certifies that Everbridge has passed the rigorous security and risk management review process required to offer its Everbridge Suite solution to federal agencies, a mandate by OMB for any cloud service provider that serves the federal government.

Everbridge currently supports the operational resilience needs of more than 40 <u>federal agencies</u> including the Department of Defense, the Department of Justice, the Environmental Protection Agency, and the Social Security Administration. Everbridge's FedRAMP Authorization broadens the company's ability to further proliferate its cloud-based platform for the management of critical events in the federal sector.

In addition to joining an elite group of cloud and SaaS providers that have achieved FedRAMP Authorization, Everbridge helps ensure its customers operate in a secure environment that complies with a wide array of industry standards and regulations including SSAE 18/ISAE-3402 SOC 2 and SOC3, GDPR and Privacy Shield. Everbridge has also been certified and designated as an approved technology by the U.S. Department of Homeland Security under the SAFETY Act (Support Anti-terrorism by Fostering Effective Technology).

"With this important milestone, we are focused on extending our leadership in critical event management, providing government agencies with the industry's most scalable and reliable platform to rapidly respond to – and even avoid – sudden, unexpected disruptions, while protecting those who serve our nation each and every day," continued Ellertson.

FedRAMP is designed to save time and costs associated with security assessments of cloud service providers among federal government organizations. Taking a "do once, use many" approach, FedRAMP enables rapid and cost-effective procurement of information systems and services, eliminates duplicate assessment efforts, and ensures consistent application of information security standards across all government organizations.

About Everbridge

Everbridge, Inc. (NASDAQ: EVBG) is a global software company that provides enterprise software applications that automate and accelerate organizations' operational response to critical events in order to keep people safe and businesses running. During public safety threats such as active shooter situations, terrorist attacks or severe weather conditions, as well as critical business events including IT outages, cyber-attacks or other incidents such as product recalls or supply-chain interruptions, over 3,800 global customers rely on the company's Critical Event Management Platform to quickly and reliably aggregate and assess threat data, locate people at risk and responders able to assist, automate the execution of pre-defined communications processes through the secure delivery to over 100 different communication devices, and track progress on executing response plans. The company's platform sent over 2 billion messages in 2017 and offers the ability to reach over 500 million people in more than 200 countries and territories, including the entire mobile populations on a country-wide scale in Sweden, the Netherlands, the Bahamas, Singapore, Greece, Cambodia, and a number of the largest states in India. The company's critical communications and enterprise safety applications include Mass Notification, Incident Management, Safety ConnectionTM, IT Alerting, Visual Command Cente[®], Crisis Commander[®], Community EngagementTM and Secure MessagingEverbridge serves 9 of the 10 largest U.S. cities, 8 of the 10 largest U.S.-based investment banks, all 25 of the 25 busiest North American airports, six of the 10 largest global consulting firms, six of the 10 largest global auto makers, all four of the largest global accounting firms, four of the 10 largest U.S.-based health care providers and four of the 10 largest U.S.-based health insurers. Everbridge is based in Boston and Los Angeles with additional offices in Lansing, San Francisco, Beijing, Kolkata, London, Oslo and Stockholm. For more information, visit www.ev

Cautionary Language Concerning Forward-Looking Statements

This press release contains "forward-looking statements" within the meaning of the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995, including but not limited to, statements regarding the anticipated opportunity and trends for growth in our critical communications and enterprise safety applications and our overall business, our market opportunity, our expectations regarding sales of our products, and our goal to maintain market leadership and extend the markets in which we compete for customers. These forward-looking statements are made as of the date of this press release and were based on current expectations, estimates, forecasts and projections as well as the beliefs and assumptions of management. Words such as "expect," "anticipate," "should," "believe," "target," "project," "goals," "estimate," "potential," "predict," "may," "will," "could," "intend," variations of these terms or the negative of these terms and similar expressions are intended to identify these forward-looking statements. Forward-looking statements are subject to a number of risks and uncertainties, many of which involve factors or circumstances that are beyond our control. Our actual results could differ materially from those stated or implied in forward-looking statements due to a number of factors, including but not limited to: the ability of our products and services to perform as intended and meet our customers' expectations; our ability to attract new

customers and retain and increase sales to existing customers; our ability to increase sales of our Mass Notification application and/or ability to increase sales of our other applications; developments in the market for targeted and contextually relevant critical communications or the associated regulatory environment; our estimates of market opportunity and forecasts of market growth may prove to be inaccurate; we have not been profitable on a consistent basis historically and may not achieve or maintain profitability in the future; the lengthy and unpredictable sales cycles for new customers; nature of our business exposes us to inherent liability risks; our ability to attract, integrate and retain qualified personnel; our ability to successfully integrate businesses and assets that we may acquire; our ability to maintain successful relationships with our channel partners and technology partners; our ability to manage our growth effectively; our ability to respond to competitive pressures; potential liability related to privacy and security of personally identifiable information; our ability to protect our intellectual property rights, and the other risks detailed in our risk factors discussed in filings with the U.S. Securities and Exchange Commission ("SEC"), including but not limited to our Annual Report on Form 10-K for the year ended December 31, 2017 filed with the SEC on March 12, 2018. The forward-looking statements included in this press release represent our views as of the date of this press release. We undertake no intention or obligation to update or revise any forward-looking statements, whether as a result of new information, future events or otherwise. These forward-looking statements should not be relied upon as representing our views as of any date subsequent to the date of this press release.

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