



Everbridge Announces 2019 Critical Event Management Impact Award Winners

November 26, 2019

Global Customer Recognition Program Recognizes Innovative and Inspiring Use of Technology for Enhancing Organizational Resilience and Life Safety

BURLINGTON, Mass.--(BUSINESS WIRE)--Nov. 26, 2019-- [Everbridge](#), Inc. (NASDAQ: EVBG), the global leader in critical event management, today announced the recipients of this year's Critical Event Management Impact Awards. For the third consecutive year, the global program recognizes unique, innovative and inspiring use of the Everbridge [Platform](#) to support life safety, global security, organizational resiliency and business continuity.

This press release features multimedia. View the full release here: <https://www.businesswire.com/news/home/20191126005277/en/>



Winners of this year's Critical Event Management Impact Award program include a diverse mix of individuals and organizations who are committed to employee safety and incident management and response. Recipients range from global retail and consumer businesses, to state and local government agencies, leading universities, regional airports and healthcare organizations.

Among this year's enterprise honorees is a global technology service center that previously averaged 40+ minutes to complete required callouts in the event of a major IT outage, automated the process and reduced its callout time to an average of 3 minutes; a first responder team that successfully streamlined its special needs registry, helping to meet the unique medical necessities of their residents during emergency situations; and a company that leveraged critical event management to anticipate the disruption that severe weather would cause to its supply chain, thereby avoiding the shortage of a vital product.

Similarly, state and local government honorees included an Emergency Management team whose Everbridge alerts helped bring home a missing three-year-old girl within 8 minutes; a security firm whose life safety notifications to employees in the area of a deadly mass shooting kept staff informed of the situation well before it made the local news; and a Florida county that suffered a direct hit from Category 5 Hurricane Michael and distributed critical information to residents about evacuations, boil water notices, and

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food sites.

Additionally, a large shopping center in the UK used Everbridge to evacuate more than 10,000 people within 37 minutes when the dredging of a nearby harbor brought up a 1,000kg unexploded bomb from World War II. Likewise, one hospital system significantly improved physician response time by using HIPAA-compliant video calling with patients to collaborate on quickly needed care.

"Our customers, both individually and as teams, take heroic actions every day to keep their populations safe and help their organizations avoid disruptions in operations," said David Meredith, CEO of Everbridge. "We are inspired by what they do on a routine basis and honored to recognize this year's group of Impact Award winners."

As in previous years, organizations nominated themselves or individuals on their teams for the award. An independent panel of industry experts selected the recipients after closely reviewing all submissions, which represent only a small fraction of the many critical events Everbridge handles

around the globe each year. The complete list of winners for this year's Impact Award program include:

Individual Honorees

- Dana Johnson, Security Intelligence and Response Coordinator, BB&T Bank
- Jim Willson, Manager, Air Ops Safety Assurance, FedEx Express
- Brian Uhl, Emergency Services Manager, Santa Barbara County Office of Emergency Management

Organization Honorees

- Alexion Pharmaceuticals (Global Security)
- Alliance Data (Response Center)
- Bay County, Florida (Department of Emergency Services)
- Biogen (Global Security)
- Chicago Transit Authority (Control Center Operations)
- City of Thomasville, North Carolina (Fire Department)
- Doctor's Hospital at Renaissance (Security & Transportation)
- FIS – Merchant Solutions (formerly Worldpay)
- Flagler County, Florida (Emergency Management Office)
- Gallagher (Crisis Management and Business Continuity)
- Gunwharf Quays Waterfront Outlet Shopping (Operations)
- Lowe's Companies, Inc. (IT Service Desk)
- National Oilwell Varco (Global Security Operations Center)
- Navarro County, Texas (Office of Emergency Management)
- New Hanover Regional Medical Center (Emergency Management)
- New York City (Emergency Management Department)
- South Western Ambulance Service NHS Foundation Trust
- State of Connecticut (Division of Statewide Emergency Telecommunications)
- University of Houston (Emergency Notification System Workgroup)
- UT Southwestern Medical Center (Office of Safety and Business Continuity)
- WellSpan Health (Safety & Emergency Management)

Each of the winners will receive an engraved statuette honoring their dedication to and excellence in critical event management, be highlighted on social media and on Everbridge's [Critical Event Management Impact Awards](#) page, and be invited to participate in testing/feedback sessions during new product development.

About Everbridge

[Everbridge](#), Inc. (NASDAQ: EVBG) is a global software company that provides enterprise software applications that automate and accelerate organizations' operational response to critical events in order to keep people safe and businesses running. During public safety threats such as active shooter situations, terrorist attacks or severe weather conditions, as well as critical business events including IT outages, cyber-attacks or other incidents such as product recalls or supply-chain interruptions, over 4,800 global customers rely on the company's Critical Event Management Platform to quickly and reliably aggregate and assess threat data, locate people at risk and responders able to assist, automate the execution of pre-defined communications processes through the secure delivery to over 100 different communication devices, and track progress on executing response plans. The company's platform sent over 2.8 billion messages in 2018 and offers the ability to reach over 500 million people in more than 200 countries and territories, including the entire mobile populations on a country-wide scale in Australia, Sweden, the Netherlands, Singapore, Greece, and a number of the largest states in India. The company's critical communications and enterprise safety applications include Mass Notification, Incident Management, Safety Connection™, IT Alerting, Visual Command Center®, Public Warning, Crisis Management, Community Engagement™ and Secure Messaging. Everbridge serves 9 of the 10 largest U.S. cities, 8 of the 10 largest U.S.-based investment banks, all 25 of the 25 busiest North American airports, six of the 10 largest global consulting firms, six of the 10 largest global auto makers, all four of the largest global accounting firms, four of the 10 largest U.S.-based health care providers and four of the 10 largest U.S.-based health insurers. Everbridge is based in Boston and Los Angeles with additional offices in Lansing, San Francisco, Beijing, Bangalore, Kolkata, London, Munich, Oslo, Singapore, Stockholm and Tilburg. For more information, visit www.everbridge.com, read the company [blog](#), and follow on [LinkedIn](#), [Twitter](#), and [Facebook](#).

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