

# 2Q22 Investor Presentation

August 9, 2022



### Safe Harbor

This presentation contains forward-looking statements about Everbridge, Inc. ("EVBG", "Everbridge" or the "Company") within the meaning of the "safe harbor" provisions of the Private Securities Litigation Reform Act of 1995, based on management's current expectation. Forward-looking statements include information related to our possible or assumed future results of operations and expenses, our outlook, our mission, business strategies and plans, business environment, market size, product capabilities and release timing and future growth. These statements are often identified by the use of words such as "anticipate," "believe," "continue," "could," "estimate," "expect," "intend," "may," "plan," "project," "will," "would" or the negative or plural of these words or similar expressions or variations. Such forward-looking statements are subject to a number of risks, uncertainties, assumptions and other factors that could cause actual results and the timing of certain events to differ materially from future results expressed or implied by the forward-looking statements. Factors that could cause or contribute to such differences include, but are not limited to: the ability of our products and services to perform as intended and meet our customers' expectations; our ability to attract new customers and retain and increase sales to existing customers; our ability to increase sales of our Mass Notification application and/or ability to increase sales of our other applications; our ability to successfully integrate businesses and assets that we have acquired or may acquire in the future; the impact of the global COVID-19 pandemic on our operations and those of our customers and suppliers; the success of the 2022 Strategic Realignment; developments in the market for targeted and contextually relevant critical communications or the associated regulatory environment; our estimates of market opportunity and forecasts of market growth may prove to be inaccurate; we have not been profitable on a consistent basis historically and may not achieve or maintain profitability in the future; the lengthy and unpredictable sales cycles for new customers; nature of our business exposes us to inherent liability risks; our ability to attract, integrate and retain qualified personnel; our ability to maintain successful relationships with our channel partners and technology partners; our ability to manage our growth effectively; our ability to respond to competitive pressures; potential liability related to privacy and security of personally identifiable information; our ability to protect our intellectual property rights; and the other risks detailed in our risk factors discussed in filings with the U.S. Securities and Exchange Commission (the "SEC"). Moreover, Everbridge operates in a very competitive and rapidly changing environment. New risks emerge from time to time. It is not possible for the Company's management to predict all risks, nor can it assess the impact of all factors on its business or the extent to which any factor, or combination of factors, may cause actual results to differ materially from those contained in any forward-looking statement. In light of these risks, uncertainties and assumptions, the forward-looking events and circumstances discussed in this presentation may not occur and actual results could differ materially and adversely from those anticipated or implied.

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In addition to U.S. GAAP financials, this presentation includes certain non-GAAP financial measures, including Adjusted EBITDA and Free Cash Flow among others. These non-GAAP measures are in addition to, not a substitute for or superior to, measures of financial performance prepared in accordance with U.S. GAAP. The non-GAAP financial measures used by Everbridge may differ from the non-GAAP financial measures used by other companies. A reconciliation of these measures to the most directly comparable GAAP measure is included in the endnote to these slides on page 24.



# **Business Overview**



### **Everbridge Overview**

We provide enterprise software applications to improve organizational response for critical events to keep people safe and organizations running. Faster.



\$41+ Billion Market Opportunity <sup>1</sup>

6.3K +

**Enterprise Customers** <sup>2</sup> 110%+

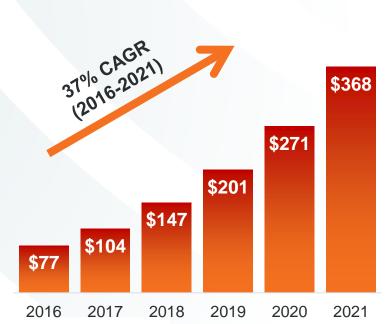
**Net Revenue** Retention<sup>3</sup>

1.8K+ **Employees** <sup>4</sup>

**everbridge** 

**Yearly Free Cash Flow** Positive 5

**Adjusted EBITDA** Positive 6



Yearly Revenue (\$M)

<sup>(1)</sup> Total Addressable Market is based on EVBG ASPs applied to 29,000+ named accounts, including (a) CEM target customers in G2000 and companies with greater than 1,000 employees; (b) IT & IOT alerting target customers as % of employees supporting IT as of June 30, 2019; and (c) 180+ target Population Alerting countries priced according to population and GDP as of June 30, 2019. TAM, which is based on management estimates, is inherently subject to uncertainties and actual events or circumstances may differ materially from management estimates reflected in this presentation

<sup>(3)</sup> Trailing 12 months (TTM) as of June 30, 2022. Net revenue retention is revenue generated from existing customers, including recurring revenue, expansion revenue, downgrades, and cancels.

<sup>(6) \$11.2</sup>M (FY 2021) compared to \$8.0M (FY 2020)

# Our World is more complex than ever ... and keeps changing rapidly



**Natural Disasters** 



**Civil Unrest** 



**Cyber Attacks** 



**Supply Chain Disruption** 



**Pandemics** 



**Digital Transformation** "At Speed"



### Powering Resilience for 20+ Years



# Experience GLOBAL PUBLIC COMPANY

#### **Highlights:**

- + Over 6,300 enterprise customers
- Available in 200+ countries and territories
- + 99.99% uptime
- + Protecting 2+ billion people
- + Public warning solutions used in **20+ countries**

#### **Innovation**

CEM FIRST TO MARKET

#### **Highlights:**

- + Hi-fidelity **risk intelligence** powered by **pattern matching**
- + Automated correlation and orchestrated workflows
- + 160+ worldwide patents
- + 450+ integrations

# Value CUSTOMERS FOR LIFE

#### **Highlights:**

- + Purpose-built solutions to support customer journey
- Everbridge network collaboration with public & private networks
- + Best in Enterprise
  Resilience Certification



### Critical Event Management Portfolio











### "Single Pane of Glass" for Greater Resiliency in **Critical Event Management**

#### **UNIFY**

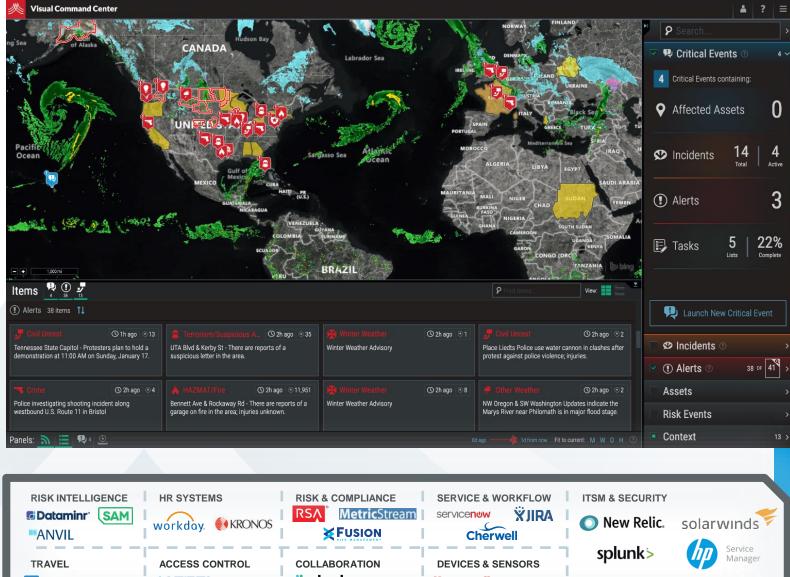
Common all-hazards risk picture and operating environment

#### **AUTOMATE**

Contextual collaboration, response automation & process optimization

#### INTEGRATE

Integration to 450+ digital and physical systems







### **Everbridge Client Base**



10 OF 10

largest US-based Retail and Investment Banks<sup>1</sup>



8 OF 10

largest global auto makers<sup>2</sup>



9 OF 10

largest global consulting firms<sup>3</sup>





8 OF 10

largest U.S. cities4



9 OF 10

largest U.S.-based healthcare providers



47<sup>OF</sup><sub>THE</sub>50

busiest North American airports<sup>5</sup>



47°F 50

Fortune 50



7 OF 10

largest High Tech companies<sup>7</sup>



largest global CPA firms<sup>2</sup>



Number of customers<sup>8</sup>



# **Market Leading CEM Differentiation**











#### **PLATFORM**

One Platform. One Process. One Response. Anywhere.



#### SCALE

Resources to support teams of all sizes globally



#### **DATA**

Automated, realtime threat detection for 100+ types of risk



#### **PRODUCTS**

Integrated suite for response management of critical event lifecycles



160+ worldwide patents



### Setting the Standard in Security and Compliance

























**everbridge** 

SECURITY

















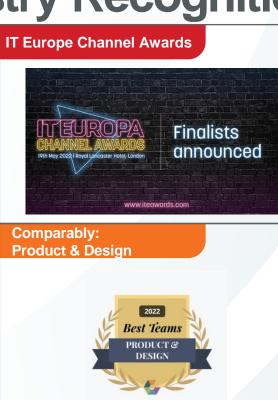


**Telecom Regulatory Authority of India** 





### **Industry Recognition**









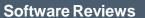


**Fast Company: Covid Response** 



**Govies: Resident Connection** 







Comparably: **Global Culture** 



**Stevie: Public Warning** 

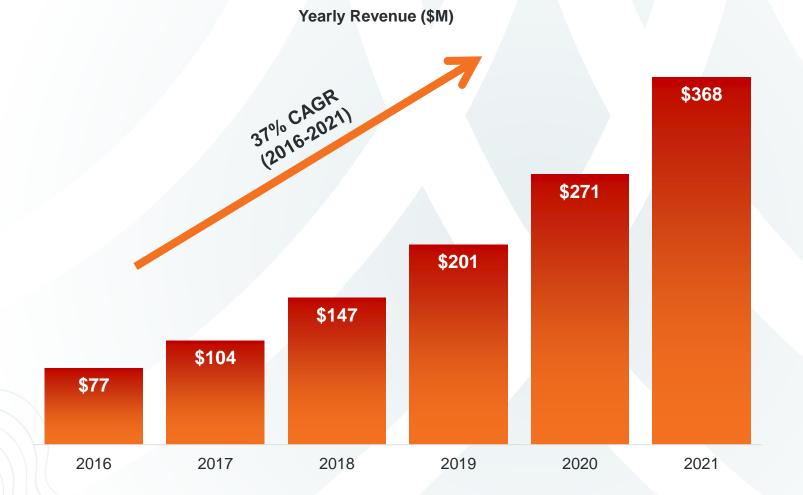




# **Financial Overview**



# **Strong and Consistent Revenue Growth**



+40%
YoY Adjusted
EBITDA

+40%
YoY Cash Flow from Operations



# Predictable SaaS Recurring Revenue Model



85+%

of revenue is recurring subscription<sup>1</sup> 90%+

of revenue contracted prior to quarter start<sup>2</sup>

110+%

net revenue retention rate<sup>3</sup>

1.8

years average length of customer contract<sup>4</sup>

in millions of dollars

Revenue

<sup>(1)</sup> As of June 30, 202;

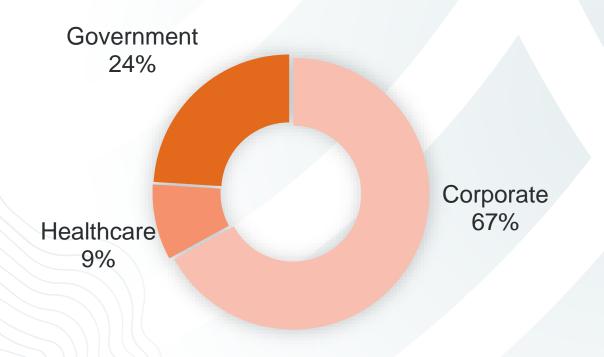
<sup>(2)</sup> Average 95% of the revenue recognized in each of the eight most recently completed quarters was generated from contracts entered into in prior quarters or renewals of those contracts, exclusive of upsells.

<sup>(3)</sup> Each of the years ended December 31, 2016-2021.

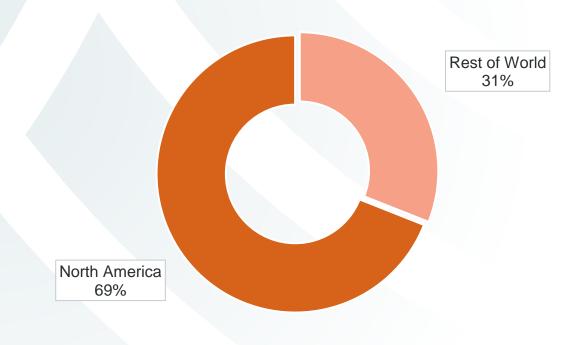
<sup>(4)</sup> As of June 30, 2022.

# Strong and Diversified Revenue Profile

#### Revenue by Vertical<sup>1</sup>



#### Revenue by Geography<sup>1</sup>



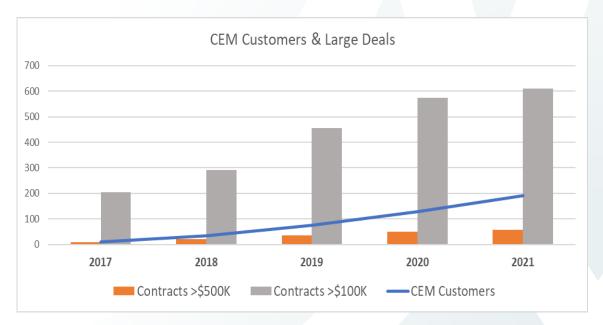


# Improving Cash Flow and Profitability





### Deal Sizes and Mix: Expanding our Competitive Moat





- CEM portfolio creates on-ramp for customers to Land, Expand, Adopt, Renew
- Deal sizes have grown consistently with CEM adoption
- Bookings contribution from newer products makes up over 60% of total
- Revenue from traditional Mass Notification solutions is about 40% of total



# **Quarterly Snapshot of Key Metrics**

#### **Customers**



#### **CEM Customers**



#### Deals over \$100K



# Revenue from Mass Notification (%)



# Bookings from Newer Products (%)





#### **FY22 Priorities**

#### Simplifying our product offerings

- + Focus go-to-market motion on four defined product bundles targeted at specific buying personas
- + Enable our enterprise teams to sell a more robust and integrated industry-leading CEM platform.

#### Expanding Public Warning market opportunity

- + Leverage our industry-leading win rates to drive land-and-expand opportunities.
- + Drive network effects that multiply the opportunity inside a region once we start to penetrate it.

#### Improving profitability

- Expand go-to-market channels to drive sales productivity.
- + Realign cost structure as acquisitions are integrated.

#### Pausing material new M&A

+ Prioritize development efforts to accelerate product integrations across our existing acquired assets.



## **Investment Summary**

Adjusted EBITDA and FCF Positive<sup>1</sup>

SaaS Subscription Model

Growing

Enterprise Software Suite

\$41+ Billion
TAM<sup>2</sup>

37%
Revenue CAGR<sup>3</sup>

110%+

net revenue retention rate<sup>4</sup>

<sup>(1)</sup> Year ended December 31, 2021.

<sup>(2)</sup> Total Addressable Market is based on EVBG ASPs applied to 29,000+ named accounts, including (a) CEM target customers in G2000 and companies with greater than 1,000 employees; (b) IT & IoT alerting target customers as % of employees supporting IT; and (c) 180+ target Population Alerting countries priced according to population and GDP. TAM, which is based on management estimates, is inherently subject to uncertainties and actual events or circumstances may differ materially from management estimates reflected in this presentation.

<sup>(3)</sup> Compound annual growth rate for the years 2016-2021.

<sup>(4)</sup> Each of the years ended December 31, 2016-2021.

### **Updated FY22 Outlook**

# EVERBRIDGE, INC. AND SUBSIDIARIES Financial Outlook (in millions, except per share data)

								Full Teal 2022 Guidance				
	 Third Quarter 2022				Full Yea	ar 202	2		Issued Ma	ıy 9, 2	9, 2022	
Revenue	\$ 110.6 to	\$	111.0	\$	428.2 to	\$	432.8	\$	428.2 to	<b>5</b> \$	432.8	
Revenue growth	14%		15%		16%		17%		16%		17%	
GAAP net loss	\$ (27.5)	\$	(27.1)	\$	(112.5)	\$	(110.5)	\$	(135.0)	\$	(133.0)	
GAAP net loss per share	\$ (0.68)	\$	(0.67)	\$	(2.80)	\$	(2.75)	\$	(3.38)	\$	(3.33)	
Non-GAAP net income	\$ 7.5	\$	7.9	\$	15.7	\$	17.7	\$	10.7	\$	12.7	
Non-GAAP net income per share	\$ 0.16	\$	0.17	\$	0.33	\$	0.38	\$	0.23	\$	0.27	
Adjusted EBITDA	\$ 13.5	\$	13.9	\$	37.0	\$	39.0	\$	33.5	\$	35.5	



Full Voor 2022 Guidance

### Reconciliation non-GAAP/GAAP

#### EVERBRIDGE, INC. AND SUBSIDIARIES **Reconciliation of Financial Outlook** (in millions, except share and per share data)

		Three Mor				Year I				December 31, 2022 Issued May 9, 2022				
		ow End		High End		Low End	7	High End		Low End	High End			
Net loss	\$	(27.5)	\$	(27.1)	\$	(112.5)	\$	(110.5)	\$	(135.0)	\$	(133.0)		
Amortization of acquired intangibles		12.0		12.0		47.0		47.0		42.0		42.0		
Change in fair value of contingent consideration		_		_		(0.1)		(0.1)		_		_		
Accretion of interest on convertible senior notes		1.2		1.2		4.8		4.8		5.2		5.2		
2022 Strategic Realignment		3.4		3.4		16.5		16.5		16.5		16.5		
Stock-based compensation		19.0		19.0		62.0		62.0		82.0		82.0		
Income tax adjustments		(0.6)		(0.6)		(2.0)		(2.0)		<u> </u>		_		
Non-GAAP net income	\$	7.5	\$	7.9	\$	15.7	\$	17.7	\$	10.7	\$	12.7		
Weighted average common shares outstanding:														
Basic	2	40,300,000		40,300,000		40,200,000		40,200,000		40,000,000		40,000,000		
Diluted	۷	46,500,000		46,500,000		47,000,000		47,000,000		47,000,000		47,000,000		
NI (1 1	Ф	(0, (0))	ф	(0.67)	ф	(2.00)	Ф	(0.75)	ф	(2.20)	ф	(2.22)		
Net loss per share	\$	(0.68)	\$	(0.67)	\$	(2.80)	\$	(2.75)	\$	(3.38)	\$	(3.33)		
Non-GAAP net income per share	\$	0.16	\$	0.17	\$	0.33	\$	0.38	\$	0.23	\$	0.27		
Net loss	\$	(27.5)	\$	(27.1)	\$	(112.5)	\$	(110.5)	\$	(135.0)	\$	(133.0)		
Interest expense, net		1.2		1.2		4.8		4.8		6.0		6.0		
Income taxes, net		(0.6)		(0.6)		(2.0)		(2.0)		4.0		4.0		
Depreciation and amortization		18.0		18.0		68.3		68.3		60.0		60.0		
EBITDA		(8.9)		(8.5)		(41.4)		(39.4)		(65.0)		(63.0)		
Change in fair value of contingent consideration		-		-		(0.1)		(0.1)		-		-		
2022 Strategic Realignment		3.4		3.4		16.5		16.5		16.5		16.5		
Stock-based compensation		19.0		19.0		62.0		62.0		82.0		82.0		
Adjusted EBITDA	\$	13.5	\$	13.9	\$	37.0	\$	39.0	\$	33.5	\$	35.5		



Year Ended

### Reconciliation non-GAAP/GAAP (Annual View)

#### \$millions

#### For the Twelve Months Ended December 31.

						De	Cellin	ei 31,				_
	2016		2017		2018		2019		2020		2021	
Net loss	\$	(11.3)	\$	(19.6)	\$	(47.5)	\$	(52.3)	\$	(93.4)	\$	(94.8)
Interest expense, net		0.5		0.2		4.5		3.0		22.1		35.6
Income taxes, net		-		-		0.8		0.4		(2.3)		(12.6)
Depreciation and amortization		7.7		10.2		13.7		19.7		30.8		53.2
(Gain) loss on extinguishment of debt		-		-		-		1.4		0.3		(7.2)
Change in fair value of contingent consideration		-		(1.0)		(0.3)		(0.6)		3.7		(7.1)
Stock-based compensation		3.1		9.3		25.8		33.5		46.8		44.1
Adjusted EBITDA	\$	-	\$	(0.9)	\$	(3.0)	\$	5.1	\$	8.0	\$	11.2
Net cash from operating activities	\$	9.5	\$	4.9	\$	3.3	\$	10.3	\$	15.8	\$	22.2
Capital expenditures		(1.0)		(1.7)		(1.7)		(5.3)		(3.3)		(5.1)
Capitalized software development costs		(5.5)		(6.2)		(8.5)		(7.8)		(9.6)		(14.7)
Free cash flow	\$	3.0	\$	(3.0)	\$	(6.9)	\$	(2.8)	\$	2.9	\$	2.4
Net loss margin		(14.7)%		(18.8)%		(32.3)%		(26.0)%		(34.4)%		(25.7)%
Interest expense, net margin		0.6%		0.2%		3.1%		1.5%		8.1%		9.7%
Income taxes, net margin		(0.0)%		0.0%		0.5%		0.2%		(0.8)%		(3.4)%
Depreciation and amortization margin		10.1%		9.8%		9.3%		9.8%		11.3%		14.4%
(Gain) loss on extinguishment of debt margin		_		_		_		0.7%		0.2%		(1.9)%
Change in fair value of contingent consideration margin	1	_		_		_		(0.3)%		1.4%		(1.9)%
Stock-based compensation margin		4.0%		8.9%		17.6%		16.7%		17.2%		12.0%
Adjusted EBITDA margin		0.0%		0.1%		(1.8)%		2.6%		3.0%		3.0%



